

## **REFUND TERMS AND CONDITIONS**

### **1. Terms and Conditions**

New Zealand Cricket (NZC) or the relevant Major Association has agreed to pay a refund— excluding any customer service fees - for all Ford Trophy or Georgie Pie Super Smash Cup matches (“Game”) that are not completed subject to the following terms and conditions:

- a) If a Game is not completed and no result is declared on the scheduled day, then subject to the provisions of clause 2, the holder of the ticket for that Game shall be entitled to a refund of the ticket price.
- b) A Ford Trophy Game is deemed to be completed if on the scheduled day a total of 50 overs are bowled, or a result is declared within the intent of the Laws of Cricket.
- c) A Georgie Pie Super Smash Game will be deemed to be completed if a total of 15 overs are bowled or a result is declared within the intent of the Laws of Cricket.

### **2. Refunds**

The policy is that instead of refunds, tickets for non-completed Games shall be able to be exchanged for a ticket for the next Game in that competition at that particular venue (including Finals).

New Zealand Cricket or the relevant Major Association will refund the ticket price for a Game which is not completed on the following terms and conditions:

- a) A refund shall be able to be applied for if the Game which is not completed is the last Game played in that particular competition to be held at that venue in that particular season.
- b) For all other non-completed home Games, the ticket will then be able to be exchanged for a ticket for the next Game in that competition at that particular venue (including Finals).
- c) In the event that the ticket for the non-completed Game is not exchanged for a ticket for the next Game in that competition at that particular venue (excluding Semi-Finals and Finals), then the ticket shall be null and void and no refund shall be granted.
- e) Any tickets received by the ticket agency outside the period specified below will not be eligible for any refund and no responsibility will be accepted by NZC or the Major Associations in respect of such applications for refund.

**Refunds will be provided on the following basis:**

#### Ford Trophy

- If less than a total of 25 overs are completed, a 100% refund (less any applicable venue & ticket levies) will apply
- If more than a total of 25 overs but fewer than 50 overs, with no result, a 50% refund will apply (less any applicable venue & ticket levies)

- If a total of 50 or more overs are played with no result, no refund
- A result - 20 overs minimum per side or a result achieved earlier - no refund
- The ticket for the game that is not completed must be received by the ticket agency from where it was purchased within 30 days of the date the game was scheduled to be played.

#### **Georgie Pie Super Smash**

- If less than a total of 5 overs are completed – 100% refund (less any applicable venue & ticket levies) will apply
- If more than a total of 5 overs but fewer than 15 overs are completed, with no result, a 50% refund (less any applicable venue & ticket levies) will apply
- More than a total of 15 overs with no result – no refund
- A result – 5 overs per side minimum or a result achieved earlier – no refund
- The ticket for the game that is not completed must be received by the ticket agency from where it was purchased within 30 days of the date the game was scheduled to be played.

ADMISSION TO ANY EVENT IS SUBJECT TO THE SELLER'S AND THE VENUE'S TERMS OF ADMISSION.